



# Win a trip to Paris 2024

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## Campaign Rules, Terms and Conditions

### 1. Eligibility:

The Activation Athletics NSW Partnership Campaign (hereinafter referred to as "the Campaign") is open to individuals who meet the following criteria:

- Participants must be residents of Australia.
- Participants must be at least 18 years old or have parental or legal guardian consent to participate.
- Employees, agents, and immediate family members of Maple Community Services and Athletics NSW are not eligible to participate.

### 2. How to Enter:

To enter the Campaign, participants must:

- Scan the provided QR code or click on the relevant link with their smartphones or laptop technologies.
- Fill out the entry form on the Maple microsite, providing basic details as well as an ~~optional~~ inspirational quote or an opportunity to share their inspirational story.

### 3. Prize Details:

There are two categories of prizes in the Campaign:

- **Merchandise Pack:** At the end of each event outlined at the conclusion of these terms and conditions under "events", one winner will be randomly selected to receive a \$500 Merchandise pack.
- **Trip to Paris 2024:** During the Sydney Track Classic event, one winner will be randomly selected to win a trip to Paris for the Paralympics. The value of the prize is \$10,000 AUD.

### 4. Winner Selection:

Winners of the Merchandise Pack will be randomly drawn at the end of each event and announced publicly. The winner of the Trip to Paris for the Paralympics will be randomly drawn during the Sydney Track Classic event and announced publicly.

### 5. Dispute Resolution:

In the event of any disputes or issues related to the Campaign, the following dispute resolution process will be followed:

- Participants should report disputes or issues to [admin@mapleservices.com.au].
- A dedicated dispute resolution team will investigate the matter impartially, considering all available evidence.
- If necessary, mediation may be attempted to resolve the dispute.
- A final decision will be made based on the investigation, and the decision will be communicated to the parties involved.
- If the Campaign rules allow, participants may have the option to appeal the dispute resolution decision.

### 6. Campaign Promotion:

The Campaign will be promoted through various channels, including social media, emails, and announcements on Athletics NSW and Maple Community Services platforms.

Event attendees will be encouraged to visit the Maple Activation Booth and participate in the "Inspiration Station" activities.

#### **7. Feedback and Improvement:**

After the Campaign concludes, a post-campaign review will be conducted to identify areas for improvement in the dispute resolution process and overall Campaign experience.

#### **8. General Terms and Conditions:**

Participation in the Campaign constitutes acceptance of these rules and any decisions made by the organisers (Maple Services). The Campaign is subject to all applicable laws and regulations.

#### **9. Data Collection and Consent:**

By participating in the Campaign, participants consent to the collection, storage, and use of their personal information by Maple Services as outlined below:

#### **10. Personal Information Collected:**

Maple Services may collect the following personal information from participants during the Campaign:

- Name
- Email address
- Contact number
- Social media handles
- State / Territory of residence
- Inspirational quotes or stories (if provided)

#### **11. Purpose of Data Collection:**

The collected data will be used for the following purposes:

- To contact winners and distribute prizes.
- To notify participants of Campaign updates and results.
- To communicate information about future promotions, services, and events offered by Maple Community Services.

#### **12. Data Protection and Privacy:**

Maple Services is committed to protecting the privacy and security of participants' personal information. All data collected will be handled in accordance with applicable data protection laws.

#### **13. Opting Out:**

Participants have the option to opt out of receiving future communications related to promotions, services, or events from Maple Services. To do so, participants can follow the instructions provided in any communication received or contact [admin@mapleservice.com.au] to request removal from future communications.

#### **14. Data Retention:**

Maple Services will retain participants' personal information for a reasonable period necessary to fulfill the purposes outlined above. After this period, the data will be securely deleted.

#### **15. Data Sharing:**

Maple Services will not share participants' personal information with third parties without their explicit consent, except as required by law.